



Official Grace Hill Customized Coaching Giveaway

PLEASE READ THE PRIZE GIVEAWAY OFFICIAL RULES BELOW. BY ENTERING, YOU FULLY AND UNCONDITIONALLY AGREE TO AND ACCEPT THESE OFFICIAL RULES:

The Grace Hill Custom Coaching and Consulting Solution valued at \$10,000 Webinar Giveaway (“Prize Giveaway”) commences at 2:00 PM Eastern Time on January 10th, 2025, and ends at 5:00 PM Eastern Time on June 27th, 2025 when (1) winner’s name will be drawn at random. The sponsor of the Prize Giveaway is Grace Hill.

Eligibility:

All persons must register for an eligible Grace Hill webinar via the registration form provided and attend the live event to be entered into the drawing. Each attendee will earn one (1) entry per eligible webinar they attend. Multiple entries earned by attending multiple webinars are allowed and encouraged. Eligible live online events include:

1. January Customer Connection Quarterly Update
2. Innovative Leadership and Tenant Engagement Strategies With Kelly Agent
3. The Great Debate: SEO or GEO for Multifamily Success
4. Spring Into Leasing Success: Maximize Your Marketing ROI with AI-Powered Reputation Management
5. April Customer Connection Quarterly Update

You must be eighteen (18) or over to win. Void where prohibited by law. Employees, officers, and directors of Grace Hill, its parent companies, affiliates, subsidiaries, advertising, promotion and fulfillment agencies, their immediate family members (spouse, mother, father, sister, brother, daughter, or son, regardless of where they live), and members of their same households (whether related or not) are not eligible to participate in the Prize Giveaway.

Registrants who attend any of the eligible live events will automatically be entered to win the Prize Giveaway. The winner of the Prize Giveaway will receive a customized coaching and consulting solution with Sue Guiher, Founder of Thrive for Success Consulting, mailed at Grace Hill’s expense, after the event.

Entry:

To enter, you must register for and join any of Grace Hill’s eligible webinars via the online registration form provided, before the event begins.



Only one entry per person, per webinar is permitted, regardless of the method of entry. Grace Hill and its affiliates, subsidiaries, directors, officers, employees, and agents are not responsible for late, lost, mutilated, or misdirected entries.

Privacy:

Grace Hill collects personal information from you when you enter this Prize Giveaway. Whenever you voluntarily disclose personal information online, that information can be collected and used by others. While Grace Hill strives to protect your personal information, Grace Hill cannot ensure or warrant the security of any information you transmit to us, and you do so at your own risk. You are solely responsible whenever you are online. A copy of our privacy policy may be viewed at <https://gracehill.com/privacy>.

Prize:

One (1) webinar attendee will receive a customized coaching and consulting solution with Sue Guiher, Founder of Thrive for Success Consulting valued at \$10,000.00. Prize will be mailed to the winner at Grace Hill's expense after the event.

Prize Restrictions:

Winner must accept the prize by July 31, 2025 and will have until June 30, 2026 to use the prize. Grace Hill reserves the right to substitute any prize with one of approximately equal value. Once determined, no extension or substitution of prize(s) is permitted. All federal, state, provincial, and/or local taxes are the sole responsibility of the winner.

Winner Selection/Notification:

All decisions of Grace Hill are final and binding. **You must be present during an eligible webinar to be entered to win the Prize Giveaway.**

Grace Hill is not responsible for and shall not be liable for any late, lost, or misdirected notification or for potential winners' unsuccessful efforts to claim any prize. No substitution or transfer of prize is permitted except by Grace Hill, which reserves the right to award a prize of equal value if the advertised prize is unavailable.

General Terms and Conditions:

Entrants agree to be bound by these Official Rules, or such other rules as Grace Hill may reasonably require and post on this website from time to time and by the decisions of Grace Hill, which are final on all matters pertaining to the Prize Giveaway. Grace Hill reserves the right to disqualify any person or email address that Grace Hill determines to be in violation of any



term contained in these Official Rules. Illegible, unintelligible, or incomplete entries or responses will also be disqualified. The Prize Giveaway is governed by the laws of the United States, and in particular, the laws of the State of Texas. All federal, state, and local laws and regulations apply. Prize Giveaway winner is solely responsible for any and all taxes, fees, duties, impounds, and surcharges of any kind whatsoever on prize packages, such that Grace Hill shall have absolutely no responsibility, liability, or obligation, financial or otherwise, in connection with any of the foregoing.

In order to receive the prize, Prize Giveaway winners may be required to execute and return an Affidavit of Eligibility, a Liability Release, and where lawful, a Publicity Release and any additional information, waivers, and releases that may be required within ten (10) days of notification. Failure to return documents timely, or if prize notification or prize is returned as non-deliverable, may result in disqualification with an alternate winner selected. If a potential winner cannot be contacted, is ineligible, is found to have violated any of these Official Rules, or such other rules as Grace Hill may reasonably require, fails to claim a prize, or fails to timely return the completed and executed declaration and releases as required, prize may be forfeited and awarded to an alternate winner.

Except where prohibited by law, Prize Giveaway winner's acceptance of the prize grants Grace Hill and its licensees, affiliates, and assignees the right to print, publish, broadcast, and use, worldwide forever in any media now known or hereafter developed, including but not limited to, the world wide web, at any time or times, the winner's name, portrait, photo, picture, voice, likeness, address (city/state), and biographical information as news or information and for advertising and promotional purposes without additional consideration; and further without such additional compensation, appear for, or provide biographical information for use in, any presentation or other activity which may include filming/audio/video/electronic/ digital or other recordings and/or interviews, as may be determined from time to time by Grace Hill.

Further, by accepting the prize, Prize Giveaway winner agrees to release and hold harmless Grace Hill, its parents, affiliates, subsidiaries, advertising and promotion agencies, and their respective directors, officers, employees, representatives and agents from any and all liability for any injuries, loss or damage of any kind to person, including death, and property, arising in whole or in part, directly or indirectly, from acceptance, possession, use or misuse of a prize, participation in any Prize Giveaway-related activity, or participation in this Prize Giveaway. Void where prohibited.

CAUTION: ANY ATTEMPT BY A CONTESTANT OR ANY OTHER INDIVIDUAL TO DELIBERATELY UNDERMINE THE LEGITIMATE OPERATION OF THE PROMOTION IS A



VIOLATION OF CRIMINAL AND CIVIL LAWS, AND SHOULD SUCH AN ATTEMPT BE MADE, GRACE HILL RESERVES THE RIGHT TO SEEK DAMAGES FROM ANY SUCH CONTESTANT TO THE FULLEST EXTENT PERMITTED BY LAW.

Official Rules and Winners List:

To obtain a copy of the Official Rules/Winners List (please specify which on outside of envelope), send your request along with a stamped, self-addressed envelope to: Grace Hill, Attn: Marketing Department, 4545 Fuller Road, Suite 406, Irving, TX 75038. Vermont and Washington residents may omit return postage.

Limitations of Liability:

By participating in the Prize Giveaway, each participant agrees to release and hold Grace Hill and the employees, officers, directors, shareholders, agents, representatives of Grace Hill, their parent companies, affiliates, subsidiaries, advertising, promotion and fulfillment agencies, and legal advisors, harmless from any and all liability for injuries, losses, damages, rights, claims and actions of any kind in connection with the Prize Giveaway.

Grace Hill, agents and representatives of Grace Hill, their parent companies, affiliates, subsidiaries, advertising, promotion and fulfillment agencies and legal advisors are not responsible for and shall not be liable for: (1) late, lost, delayed, misdirected, undeliverable, illegible, unintelligible and incomplete entries or other correspondence; (2) telephone, electronic, technical, network, Internet, hardware or software problems or computer malfunctions, failures or difficulty of any kind including any injury or damage to entrant's or any other person's computer related to or resulting from participating in or downloading any materials in the Prize Giveaway; (3) failed, incomplete, garbled or delayed Internet/email computer entries; (4) any condition caused by events beyond the control of Grace Hill that may cause the Prize Giveaway to be disrupted or corrupted (in which event, Grace Hill reserves the right to cancel the Prize Giveaway and select winners for prizes from all eligible entries received prior to the cancellation); (5) any injuries, losses, or damages of any kind arising in connection with or as a result of the prize, or acceptance, possession, or use of the prize, or from participation in the Prize Giveaway; (6) any printing or typographical errors in the Prize Giveaway site, these rules or any materials associated with the Prize Giveaway; or (7) any false, incorrect, ambiguous questions and answers thereto which comprise any trivia questions. If for any reason, the Prize Giveaway is not capable of running as planned by reason of infection by computer virus, worms, bugs, tampering, unauthorized intervention, fraud, technical failures, or any other causes which, in the sole opinion of Grace Hill, could corrupt or affect the administration, security, fairness, integrity or proper conduct of this Prize Giveaway, Grace Hill



reserves the right at its sole discretion to cancel, terminate, modify or suspend the Prize Giveaway.

IN NO EVENT WILL GRACE HILL, ITS PARENTS, AFFILIATES, SUBSIDIARIES AND RELATED COMPANIES, THEIR ADVERTISING OR PROMOTION AGENCIES OR THEIR RESPECTIVE OFFICERS, DIRECTORS, EMPLOYEES, REPRESENTATIVES AND AGENTS, BE RESPONSIBLE OR LIABLE FOR ANY DAMAGES OR LOSSES OF ANY KIND, INCLUDING DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES ARISING OUT OF THE PRIZE GIVEAWAY. WITHOUT LIMITING THE FOREGOING, EVERYTHING ON THIS SITE IS PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING BUT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANT ABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. SOME JURISDICTIONS MAY NOT ALLOW THE LIMITATIONS OR EXCLUSION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR EXCLUSION OF IMPLIED WARRANTIES SO SOME OF THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. CHECK YOUR LOCAL LAWS FOR ANY RESTRICTIONS OR LIMITATIONS REGARDING THESE LIMITATIONS OR EXCLUSIONS.

Disputes:

As a condition of participating in this Prize Giveaway, participant agrees that any and all disputes which cannot be resolved between the parties, and causes of action arising out of or connected with this Prize Giveaway, shall be resolved individually, without resort to any form of class action, exclusively, before a court located in Irving, Texas, having competent jurisdiction, which Court shall apply the laws of the State of Texas without regard for doctrines of conflict of law. Further, in any such dispute, under no circumstances will participant be permitted to obtain awards for, and hereby waives all rights to claim punitive, incidental, or consequential damages, or any other damages, including attorneys' fees, other than participant's actual out-of-pocket expenses (i.e., costs associated with entering this Prize Giveaway), and participant further waives all right to have damages multiplied or increased.