



2026 Grace Hill Excellence Award

Elite 5 Designation

This certificate is presented to:

Your Company Name Here

for its achievement in being named one of the five top-performing multifamily companies in the nation for overall resident satisfaction. As the most prestigious designation in the Kingsley Index™, the Elite 5 represents the absolute pinnacle of customer service and performance benchmarking across the entire multifamily sector.

A handwritten signature in black ink that reads "Kendall Pretzer".

Kendall Pretzer
Chief Executive Officer
Grace Hill

