



2026 Grace Hill Excellence Award

# Elite 5 Designation

*This certificate is presented to:*

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Your Company Name Here

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for its achievement in being named one of the five top-performing multifamily companies in the nation for overall resident satisfaction. As the most prestigious designation in the Kingsley Index™, the Elite 5 represents the absolute pinnacle of customer service and performance benchmarking across the entire multifamily sector.

A handwritten signature in black ink that reads 'Kendall Pretzer'.

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Kendall Pretzer  
Chief Executive Officer  
Grace Hill

