



Multifamily Training & LMS

Comprehensive content
developed by industry experts.

Learning and development are critical to the success of every multifamily company. Grace Hill's learning management solutions deliver the content you need in a system that's easy to use and manage. Work with our multifamily experts to determine whether Vision or E2L is best for your business!



**Retain Top
Talent**



**Improve
Performance**



**Stay
Compliant**



**Manage With
Ease**

Enhance Your Training Performance

For more than 25 years, Grace Hill has provided training content that helps multifamily teams improve performance and productivity while reducing risk. We develop and maintain a complete and current library of content in an easy-to-administer platform that enables you to find your competitive edge.



Training That Enables & Empowers

- Boost retention with short courses that fit into busy workdays.
- Engage employees with interactive training in a variety of formats.
- Support a diverse team with Spanish courses and translation tools.
- Add topic-specific training with optional Elective Bundles.

Comprehensive Content Library

Grace Hill covers all the multifamily topics important to your business. You'll never worry about outdated training content — we monitor industry and regulatory changes, so you don't have to!

Fair Housing Program*
 Sexual Harassment
 Workplace Violence
 Drug-Free Workplace
 Tax Credit Compliance Series
 Risk Management
 Crisis Management
 Human Trafficking
 Cybersecurity Series

Leasing Skills
 Virtual Leasing
 Advanced Sales & Coaching Series
 Customer Service
 De-Escalation
 Property Operations
 Reputation Management Series
 Leadership Development Series
 Quick Start Series for Fast Onboarding

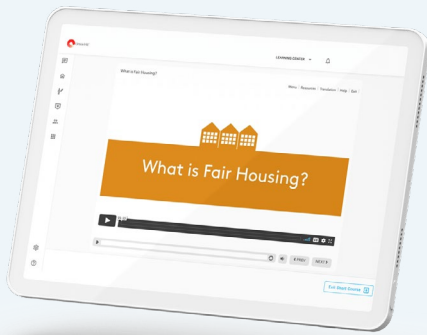
Supervisory Skills
 Emotional Intelligence
 Diversity, Equity & Inclusion
 Basic Maintenance Series
 Safety Series
 Maintenance Skills
 Industry Partner Content
 Grace Hill & NAA Webinars
 Knowledge Boosters & Refresher Courses

*Grace Hill's Fair Housing courses are approved for use by the Texas Dept. of Housing & Community Affairs (TDHCA) and Virginia's Dept. of Professional & Occupational Regulation (DPOR).



Training That Fits Your Team

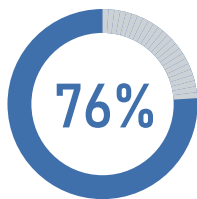
Onboard new team members while developing long-term employees with virtual or instructor-led training and self-paced online assessments. Grace Hill has the content and platform you need to enhance your team's performance.



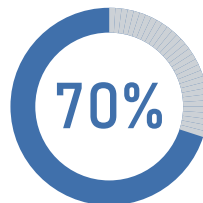
Customizable For Your Needs

- Bring knowledge to your team anywhere they are with mobile-accessible training.
- Host virtual instructor-led training with integrated Zoom conferencing.
- Customize your training with our plug-and-play course builder and cloud repository.
- Automate course assignments with variations for positions, locations, custom groups, and recurring courses.

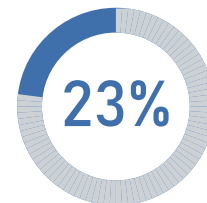
Built To Give You a Competitive Edge



of employees say they are more likely to stay with a company that offers continuous training.²



increase in employee engagement within companies that prioritize ongoing training.³



more revenue generated by engaged teams than their disengaged counterparts.⁴

1. Harvard Business Publishing, 2019 2. Society for Human Resource Management, 2022 3. Society for Human Resource Management, 2013 4. Gallup, 2023

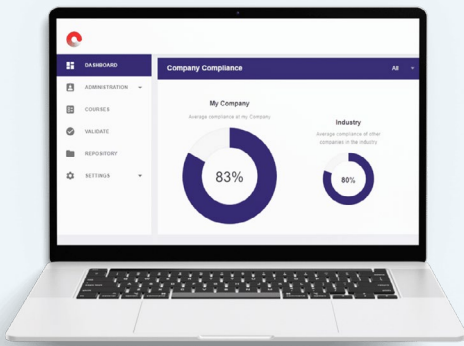


Manage Your Team's Training Without Stress

Training doesn't have to be complicated! With our on-demand admin training, expert consultation, and always-on technical support, you'll have the tools you need to lead a successful program.

Easy To Implement & Administer

- Save time by connecting your HRIS for automated user access management.
- Get fast, easy access with SSO user authentication.
- Deliver pre-built or custom performance reports to leaders without crunching data.
- Reference self-serve admin training and lean on our expert support when needed.
- Set automated training reminders with email alerts, personalized visual prompts, and assignment notifications.



“Grace Hill is literally our one-stop-shop for all things learning and development. They have been instrumental in providing course content that meets current regulatory requirements. Without the help of Grace Hill's suite of performance solutions, we would be unable to respond to the ever-evolving landscape of our industry.”

Diane Tidwell Director of Property Management, Gumenick Properties

Learn how Grace Hill can take employee training to the next level!