



Grace Hill®
PerformanceHQ

Bring Policies and Training Together

Set your team up for success by connecting policies and training in PerformanceHQ! Easily collect secure digital policy acknowledgments after training is complete. By integrating key functionality across solutions, you can maximize employee efficiency, satisfaction, and the return on your technology investment.



Seamless User Experience



Automatic Assignments



Personalized Dashboard



Secure Acknowledgments

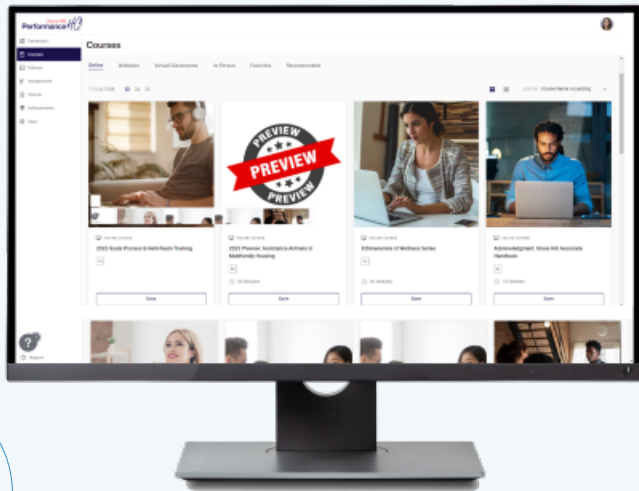
PerformanceHQ Is the Future of Grace Hill

Tie established policies with courses that meet industry standards for a seamless experience your employees will actually enjoy!

Trusted Policies. Improved Experience.

Grace Hill has the technology and expertise you need to customize, distribute, and maintain policies for your entire team. Empower your team with 1,000+ customizable policies, forms, and job descriptions, now available in PerformanceHQ.

- Standardize Policies
- Get Ongoing Updates
- Mitigate Risk



Exceptional Training That Empowers

Not all content is created equal. Access our comprehensive course library through PerformanceHQ and experience multifamily's most trusted training content! With 800+ courses to choose from, your team will always be up-to-date with the latest training available!

- Engage Employees
- Boost Retention
- Customize Content

Enhanced Search Capabilities

Find training courses fast and frustration-free! Leverage our enhanced search capabilities to save time searching for specific policies and courses. Now, you can find what you need without worrying if your search terms are perfect.

Compliance Doesn't Have To Be Complicated

Grace Hill takes the admin work out of compliance with advanced features.

Automatic Assignments

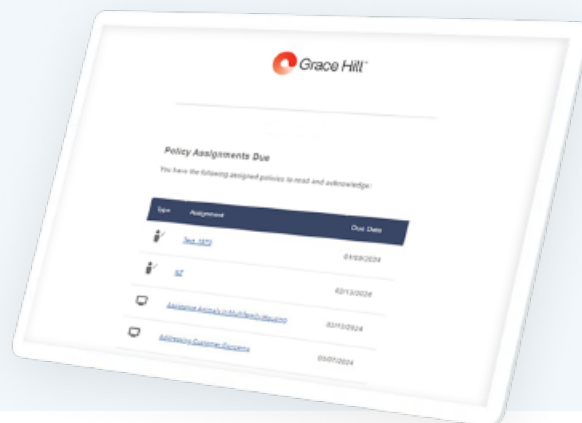
Spend less time assigning courses with automated assignments! Our rule-based assignments are based on property type, location, or expectation of the position, so employees receive policies that are relevant and specific to their needs.

Ensure employees receive required training for ongoing annual compliance without manual admin work.



Unified User Management

- Keep employee data current with seamless SFTP imports and updates from your HRIS.
- Securely share content with authenticated users.
- Streamline logins with Single Sign On (SSO).
- Send automatic welcome and reminder emails.



Secure Digital Acknowledgments

Ensure legal compliance while simplifying the process for employees with Simple Electronic Signatures (SES)! Create a digital paper trail by capturing how a policy was written when acknowledged with detailed version history.

Deliver a Better Policy Experience

PerformanceHQ provides employees with a personalized experience, including convenient visual dashboards and help from Gracie, our new AI chatbot!

Compliance Tracking Dashboards

Capture compliance in real time without running a report! Quickly drill down into the data to highlight policy and training performance for specific properties, positions, or individuals.



Personalized Employee Dashboards

Personalized dashboards make it easy to see required, newly released, and recommended training and policies in a single view! Make compliance fun and rewarding with milestone awards and dynamic leaderboards that encourage participation. Plus, employees can access “favorites” without having to search.

Meet Gracie: Your Helpful AI Chatbot

Spend less time searching and more time connecting with residents! Ask Gracie any policy-related question, like you were asking a colleague, and she will respond with a single answer taken from multiple sources, saving time and frustration.



See the Difference!

Bring your Policies and Training together on our unified PerformanceHQ platform for the most impact.