

# Trusted by More Real Estate Organizations

Grace Hill has been making an impact with real estate technology solutions for more than 25 years. Find out how our solutions help clients improve property performance, reduce operating risk, and retain talent.



Policies



Training



Surveys



Mystery Shopping



Reputation Management



**2,300**  
COMPANIES  
use our products



**80%** of the largest global investment managers partner with Grace Hill

**7.3M**

Residents Surveyed

**17K+**

Employees surveyed

**4.5M** Courses completed annually

**91K** Mystery Shops completed annually

**355K** Learners use Grace Hill

**2.2B**

Sq ft managed by commercial clients

**120K+**

CRE stakeholders surveyed annually



**3.5x**

More likely to renew lease when satisfied



**600+**

Short training courses designed specifically for this industry

**850+**

Detailed policies and forms across subject areas



**35**

Job descriptions



**95%**

Mystery shops completed on time



**99.75%**

System uptime



average short courses



average compliance refreshers



## HELP DESK



Bilingual customer support



Immediate response time upon ticket submission

**7**

SECONDS



average answer time

**9**

SECONDS



average hold time

**86**

PERCENT



first touch resolution

Talk to one of our **real estate experts** today!