



# Turn Tenant & Occupant Feedback Into Measurable Performance

## The Next Evolution of KingsleySurveys

Commercial real estate teams have more data than ever, but disconnected systems and static reports often make it difficult to turn feedback into action. The result? Delayed responses to tenant and occupant needs, missed opportunities to improve retention, operational inefficiencies, and increasing pressure to support Sustainability and certification initiatives.

Commercial Surveys in PerformanceHQ were built to close that gap. Designed for modern CRE operators, the platform transforms how teams capture, understand, and act on tenant and occupant feedback in one centralized platform.

# From Feedback to Action

Tenant, Occupant, Pulse, and Ad Hoc Surveys create a continuous feedback loop that reflects how buildings actually operate. Annual surveys provide long-term benchmarking and portfolio visibility, while Pulse and Ad Hoc Surveys allow teams to gather targeted insights in real time and respond more quickly to emerging issues.

With AI-powered dashboards and Intelligence+, teams can quickly identify trends, uncover operational opportunities, and turn survey data into actionable recommendations and trackable action plans.

Built-in tasking helps teams assign follow-up actions, monitor progress, and keep issues from falling through the cracks.

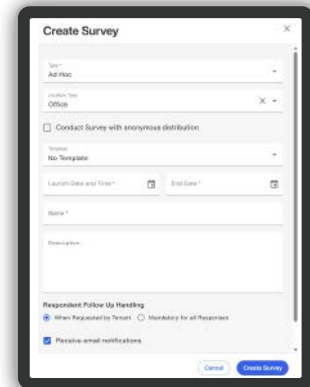


## Benchmark Performance with Confidence

Benchmark performance against the trusted Kingsley Index™ to identify strengths, uncover gaps, and prioritize improvements with confidence. Commercial Surveys in PerformanceHQ also help support GRESB, WELL, LEED, BOMA, Fitwel, and other certification initiatives through credible tenant and occupant feedback.

## Built for the Future of CRE

More than a survey platform, PerformanceHQ helps CRE teams improve satisfaction, strengthen retention, reduce operational friction, and drive measurable performance. Because ultimately, the people inside the building are the metric that matters most.



## Ready to Close the Loop on Tenant & Occupant Experience?

Discover how Commercial Surveys in PerformanceHQ helps CRE teams turn feedback into action, improve performance, and drive measurable business impact. [Explore the platform!](#)