



Kingsley Excellence Awards

Recognizing the top-performing properties and companies in real estate management.

Showcase your properties and celebrate top performance with a Kingsley Excellence Award! Each year, Grace Hill recognizes individual properties and companies with the highest overall satisfaction and provides the winners with everything they need to promote their achievement.



**Receive Industry
Recognition**



**Differentiate
Your Property**



**Attract
Prospects**



**Showcase
Your Team**

Industry Recognition Differentiate Your Property

Multifamily and CRE awards help you stand out from the competition and showcase your commitment to an exceptional resident and tenant experience.

The Kingsley Excellence Award program celebrates clients who outperform Grace Hill's Kingsley Index™ benchmarks for overall satisfaction. The Kingsley Index is real estate's most comprehensive performance benchmarking database used to level-set, compare, and track property performance against industry standards.

KingsleySurveys Analyzes Big Data



5 OUT OF 6

Largest
Property Managers



80%

of Global
Investment Managers



“We’re thrilled to have eight of our properties receive this esteemed recognition from one of the most prestigious and widely respected organizations within the real estate industry.”

Jamin Harkness, President of The Life Properties

Multifamily Awards

You work hard to give your residents a positive experience that helps them feel at home in your communities. The Kingsley Excellence Awards program showcases the top multifamily organizations and provides well-deserved recognition for superior resident satisfaction.

Multifamily winners are announced in January and receive a media kit to help promote their achievement to current and prospective residents.

Kingsley Excellence Award for Resident Satisfaction

At the end of each year, our experts analyze survey data from resident surveys across the U.S. to determine the Kingsley Index yearly benchmark. The top-performing property management companies and communities are recognized for outperforming the benchmark for overall resident satisfaction, and their achievement is highlighted with a Kingsley Excellence Award and industry recognition from Grace Hill.

To qualify for this award, a community must be enrolled in a survey program for at least 30 days and receive at least 15 survey responses.



Kingsley Excellence Top 100 Award

The top 100 communities with annual resident satisfaction scores that exceed the previous year's Kingsley Index benchmark for overall satisfaction can earn a Kingsley Excellence Top 100 Award. This award highlights the community's team and the positive living experience they provide residents.

Multifamily Elite 5

The Kingsley Excellence Elite 5 award further recognizes the five top-performing multifamily companies across Grace Hill's three main client tiers.

This special distinction offers additional opportunities to showcase your commitment to providing an exceptional living experience across all of your communities.



Commercial Real Estate Awards

The CRE market is highly competitive, so it's essential to provide an outstanding tenant experience and differentiate your property. The Kingsley Excellence Awards program for commercial clients provides third-party industry recognition for high performance that helps you stand out from the rest.

All winners receive a CRE media kit to help promote their property or portfolio's exceptional performance.

Kingsley Excellence Award for Tenant Satisfaction

At the conclusion of each survey program, we recognize individual commercial real estate properties that outperform the Kingsley Index benchmark for overall tenant satisfaction and highlight their achievement with a Kingsley Excellence Award.

A property must have a 30% minimum survey response rate to qualify for this award.



The 100% Club Award

In addition to a Kingsley Excellence Award for tenant satisfaction, properties with a perfect 5.0 overall tenant satisfaction score for two consecutive years also qualify for the 100% Club.

All CRE properties qualify for this award, regardless of the number of tenants.

The Elite 5 Award

The Elite 5 award further recognizes five CRE organizations in each sector (office, retail, medical office, and industrial) with the highest overall tenant satisfaction scores across their portfolio.

This special distinction showcases your commitment to exceptional tenant satisfaction across your entire portfolio.

Organizations must have a minimum of 10 properties to qualify, and winners are announced in January based on prior year results.



Ready to learn more? **Talk to industry experts about the Kingsley Excellence Awards program today!**