



# CRE Policies That Increase Performance and Mitigate Risk

Consistency is key! Grace Hill helps you create a consistently positive experience across all of your properties with detailed, industry-specific CRE policies that fit your organization's needs. Improve your tenants' experience and mitigate risk by ensuring everyone in the organization understands your expectations and can access policies at any time, and on any device.



**Standardize  
Procedures**



**Mitigate Risk**



**Improve Employee  
Performance**



**Enhance Property  
Value**

## Trust the Policy Experts!

With more than 300 CRE policies included, our customizable solution has you covered.

### Standardize Policies. Increase Asset Value.

- Streamline operations and ensure employees understand expectations.
- Document procedures and save time distributing policies.
- Extensive policy library covers key vertical industries and subject areas.
- Policy manuals tailored to your specific property and portfolio needs.



### Stay Compliant. Reduce Risk.

- Detailed manuals reduce risk and improve management effectiveness.
- Prevent litigation and fines from compliance penalties.
- Rest assured that policies comply with changing laws and regulations.
- Manage policies in one location, accessible by everyone from anywhere.



“The last thing we want is for our property management offices to miss something because policies are not consistent or outdated. The decentralized system left too much room for uncertainty and inconsistency in our accountability. PolicyPartner takes the guesswork out of it.”

RXR Realty: **Michael Aisner**, RPA, LEED AP, SVP, Property Management

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Ask how Grace Hill can **help reduce risk and increase performance!**