



Multifamily Training & LMS

Comprehensive content
developed by industry experts.

Learning and development are critical to the success of every multifamily company. Develop your team with our comprehensive training library accessed through PerformanceHQ, our new technology platform. With industry-specific content and an unparalleled user experience, your team will have the tools they need to succeed.



**Retain Top
Talent**



**Improve
Performance**



**Stay
Compliant**



**Manage With
Ease**

Enhance Your Training Performance

For more than 25 years, Grace Hill has provided training content that helps multifamily teams reduce risk while improving productivity. Effortlessly assign the right courses at the right time to improve overall performance.



Training That Enables & Empowers

- Sharpen skills with Sparks microlearning courses that fit into busy workdays.
- Engage employees with interactive training in a variety of formats.
- Support a diverse team with Spanish courses and translation tools.
- Add topic-specific training with optional Elective Bundles.

Comprehensive Content Library

Grace Hill covers all the multifamily topics important to your business. You'll never worry about outdated training content — we monitor industry and regulatory changes, so you don't have to!

Fair Housing Program*
Sexual Harassment
Workplace Violence
Drug-Free Workplace
Tax Credit Compliance Series
Risk Management
Crisis Management
Human Trafficking
Cybersecurity Series

Leasing Skills
Virtual Leasing
Advanced Sales & Coaching Series
Customer Service
De-Escalation
Property Operations
Reputation Management Series
Leadership Development Series
Quick Start Series for Fast Onboarding

Supervisory Skills
Emotional Intelligence
Diversity, Equity & Inclusion
Basic Maintenance Series
Safety Series
Maintenance Skills
Industry Partner Content
Sparks Microlearning
Knowledge Boosters & Refresher Courses

*Grace Hill's Fair Housing courses are approved for use by the Texas Dept. of Housing & Community Affairs (TDHCA) and Virginia's Dept. of Professional & Occupational Regulation (DPOR).
1. Harvard Business Publishing, 2019

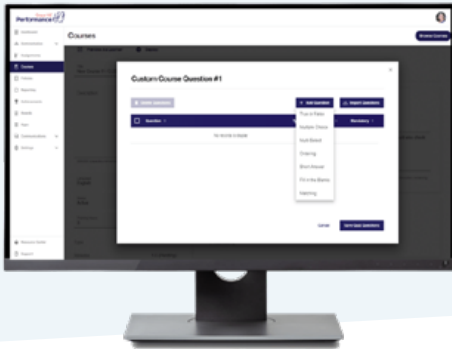


Training That Fits Your Team

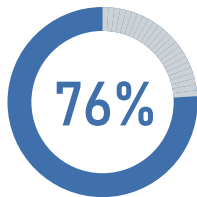
PerformanceHQ has the content and features you need! Onboard new team members while developing long-term employees with dynamic training options and self-paced online assessments.

Customizable for Your Needs

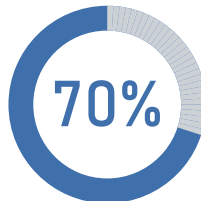
- Access “favorite” content, assignments, and more with personalized dashboards.
- Automate assignments for various positions, locations, custom groups, and recurring courses.
- Leverage our easy-to-use course builder to customize your training.
- Create step-by-step software tutorials and embed in custom courses.
- Host virtual instructor-led training with integrated Zoom conferencing.
- Make training fun with awards and leaderboards that promote engagement.



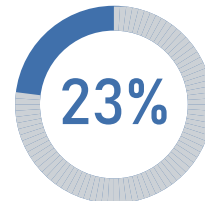
Built To Give You a Competitive Edge



of employees say they are more likely to stay with a company that offers continuous training.²



increase in employee engagement within companies that prioritize ongoing training.³



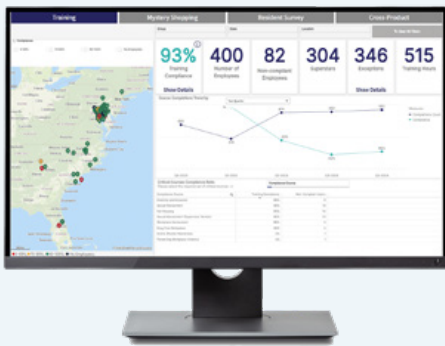
more revenue generated by engaged teams than their disengaged counterparts.⁴

² Society for Human Resource Management, 2022 ³ Society for Human Resource Management, 2013 ⁴ Gallup, 2023



Manage Your Team's Training Without Stress

Training your employees shouldn't be complicated! Streamline training management with our new Compliance Tracking Dashboard and Analytics Dashboard, designed to deliver the visual data you need for better decision-making. Plus, with our trusted expert consultation and always-on technical support, you'll have the tools you need to implement and lead a successful program.



Easy To Implement & Administer

- Save time by connecting your HRIS for automated user access management.
- Provide fast, easy access with SSO user authentication.
- Color-coded, visual analytics and intuitive training performance scorecards.
- Training Risk Calculator measures critical course completions and helps protect your properties.
- Set automated training reminders with email alerts, personalized visual prompts, and assignment notifications.



“Grace Hill's PerformanceHQ is an amazing platform. It takes our teams on a journey that is tailored to their specific needs and wants, with a built-in tour guide that is pushing them to succeed at every turn. We love it!”

Michael Johnson Director of Training, AOG Living

Learn how Grace Hill can take employee training to the next level!