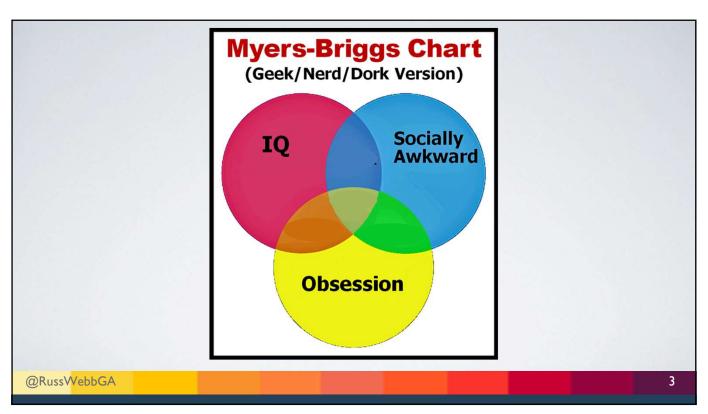
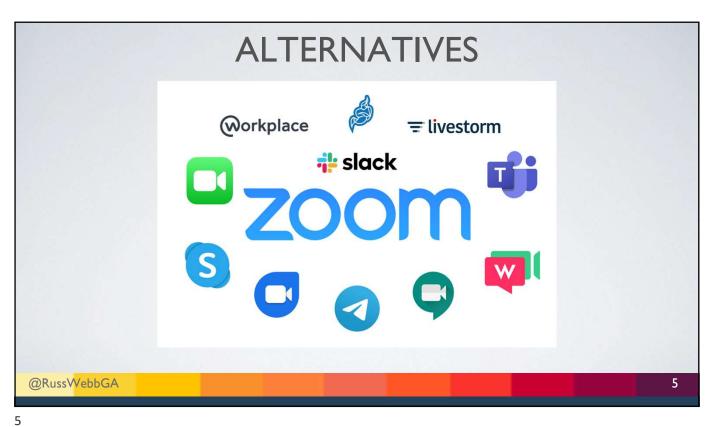


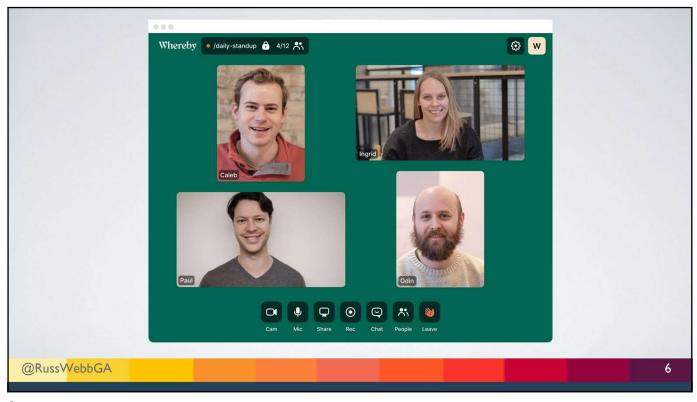
An Accidental Geek

Www.cesweb.org











- · Unlimited, encrypted video meetings
- · No downloads or guest registration required
- Screen sharing
- Simple room links
- Up to 100 people for less than \$9 a month
- Custom branding
- Unlimited Recording
- · Join from any mobile device on Android or iOS
- Share thoughts without turning on your mic
- Live reactions with emojis for quick feedback

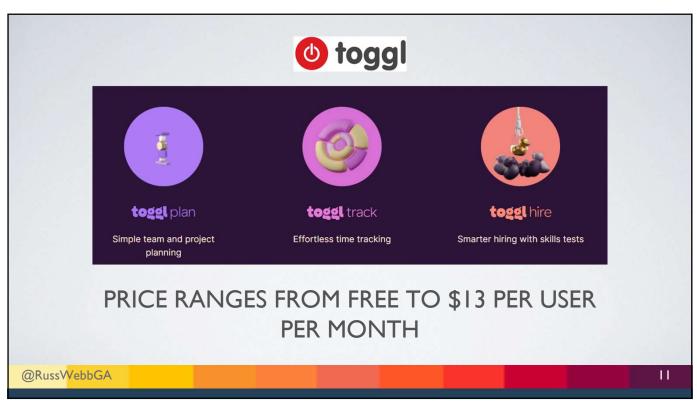
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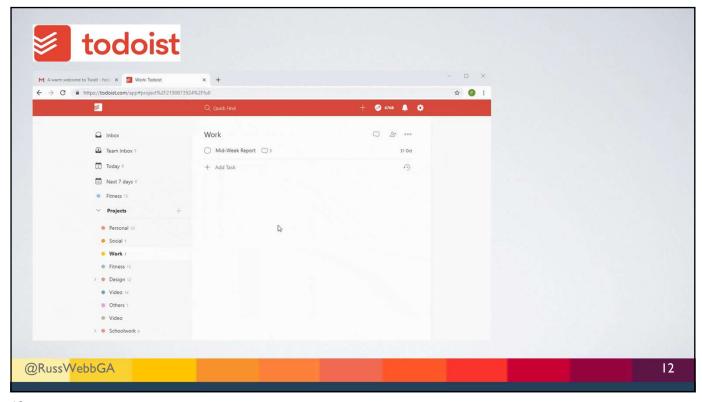
7

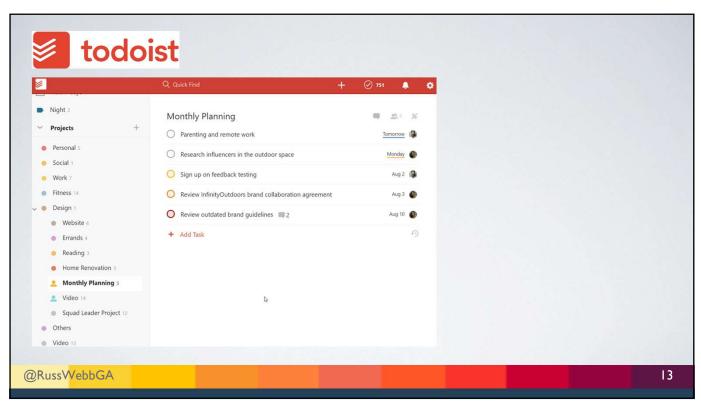




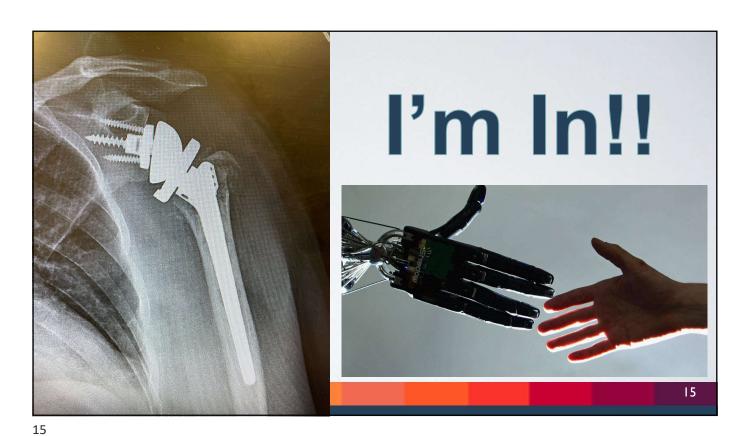








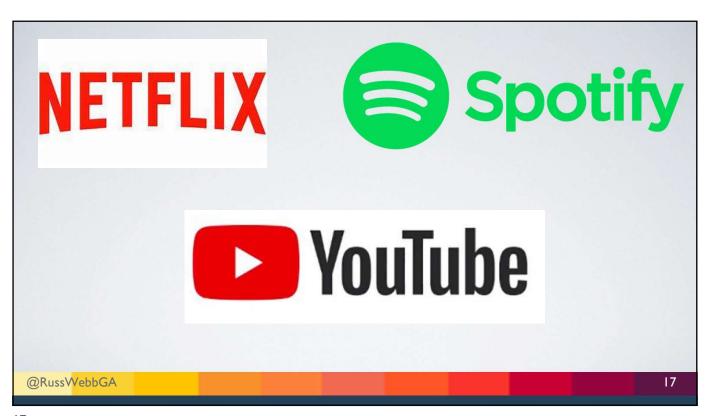




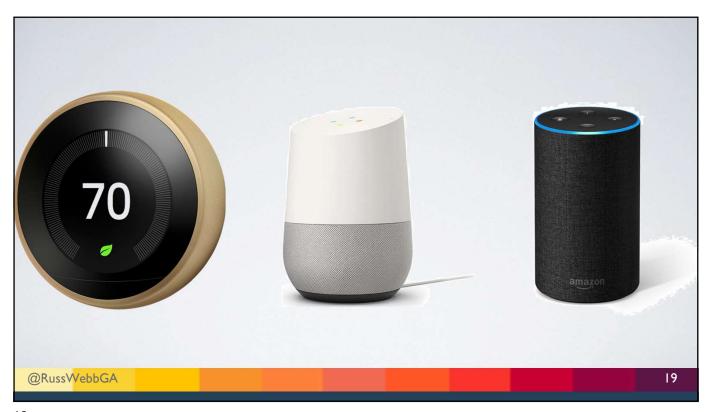
My face when I realize Chat GPT can do my job for me!

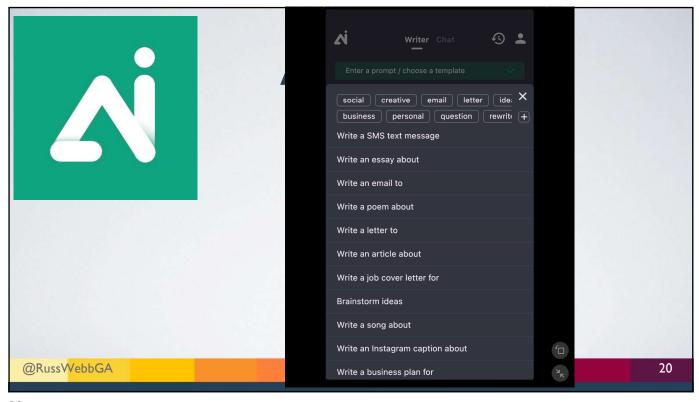
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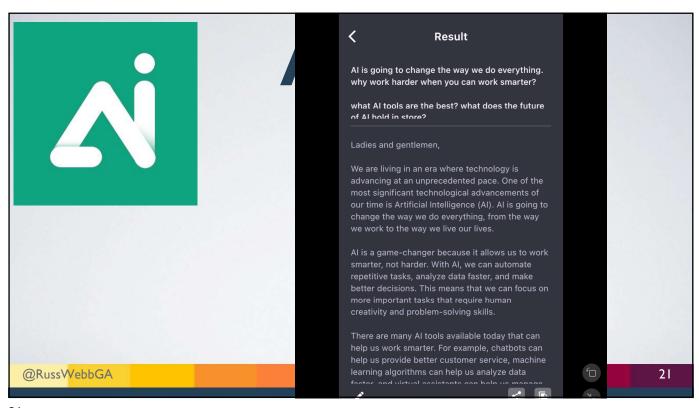
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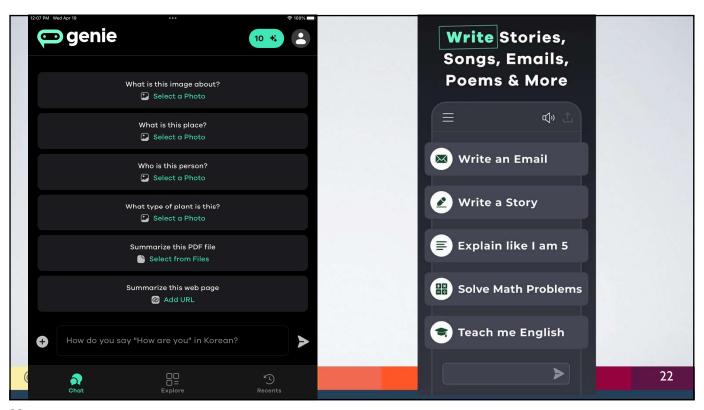


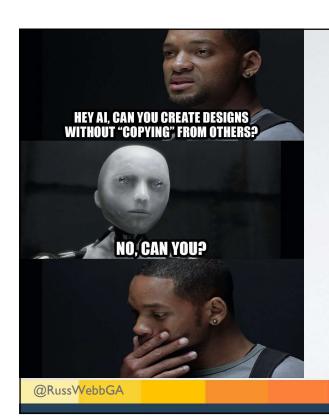












# AIIS A TOOL! What we put in determines what we get out

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### AI & IMAGE GENERATION



ACM Conference on Fairness, Accountability and Transparency

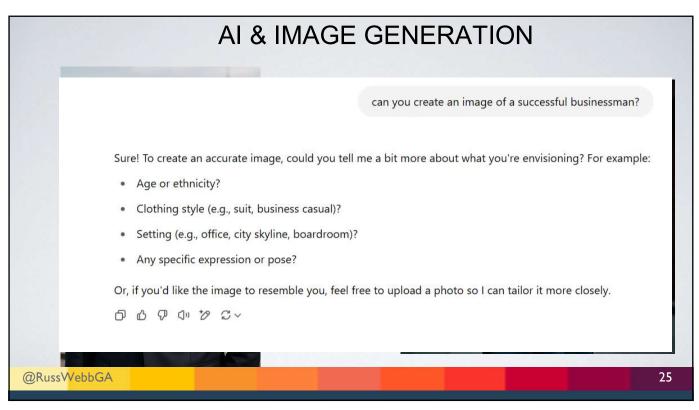
- Can AI be unbiased in image generation?
- Studies have shown that AI actually seems to exaggerate stereotypes
- Machine learning also means that the more biased data in the data pool just increases the likelihood of a biased image
- Another BIG problem many images belong to artists or companies who did not give AI permission to use their work to create new images.

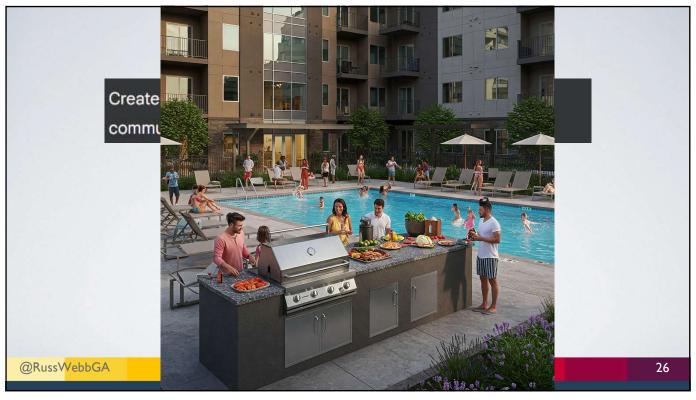
The researchers also used Stable Diffusion to create images of people having a range of different jobs. The results were both racist and sexist.

For example, the AI model represented all software developers as male. And 99 percent of them had light-colored skin. In the United States, though, one in five software developers identify as female. Only about half identify as white.

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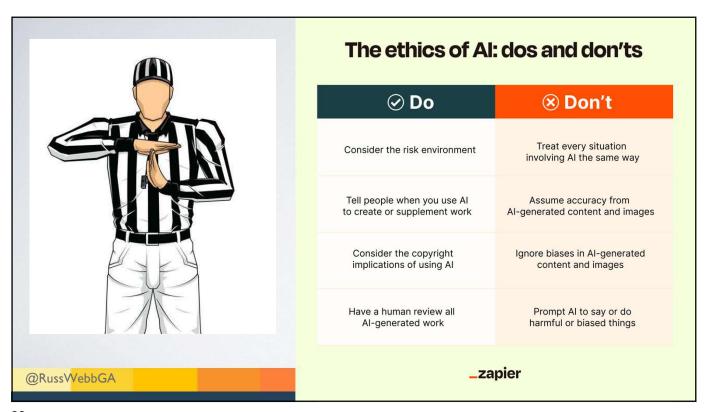


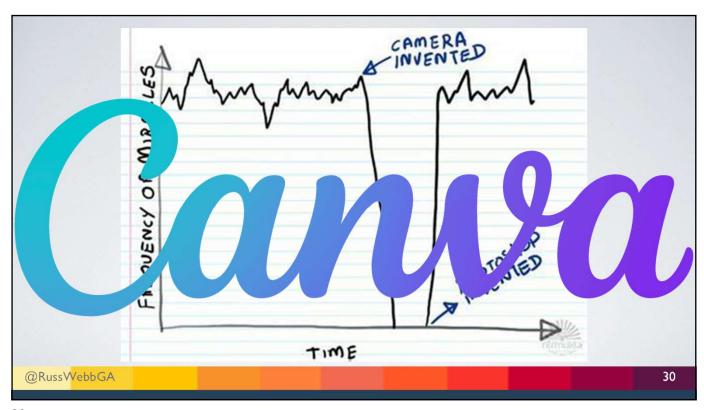
# FAIR HOUSING CONCERNS

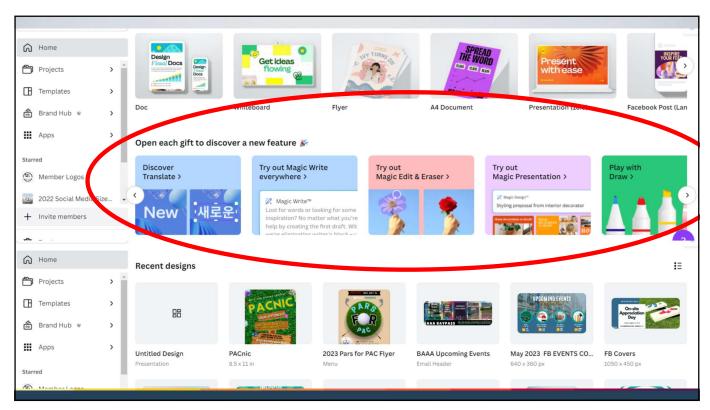
- Al-driven communication must be equitable and accessible for all residents, including those
  with disabilities.
- Relying on automated digital tools could unintentionally exclude residents who require verbal communication due to visual impairments, speak languages not supported by Al systems, or have limited digital literacy or internet access.
- Al-driven payment reminders and automated late notices must be carefully managed to avoid unintended pressure or harassment, which could lead to compliance concerns.
- Al systems are built on data, and if that data contains inherent biases, the Al may unintentionally perpetuate discrimination. Property managers using Al for resident screening, maintenance prioritization, and customer-service interactions may accidentally favor certain groups based on historical trends rather than making fair, unbiased decisions

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## Multifamily & Al...

- Forecasting Generative AI will be able to predict scenarios for leasing traffic based on the local economic data
- Inventory Management Al tools will use deep analysis to uncover patterns before any human could
- Marketing Fluency Al will process buying habits from consumers to figure out the best time, place and frequency of marketing. It will also be able to change ad design based on reaction.

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### **BUT....IS IT ACTUALLY HELPFUL?**

- All is currently being used to help anticipate vacancy rates TODAY
- Al is currently identifying resident churn and predict behavior
- Al can automate rent collection, maintenance requests and more
- Al is being used to predict maintenance trends

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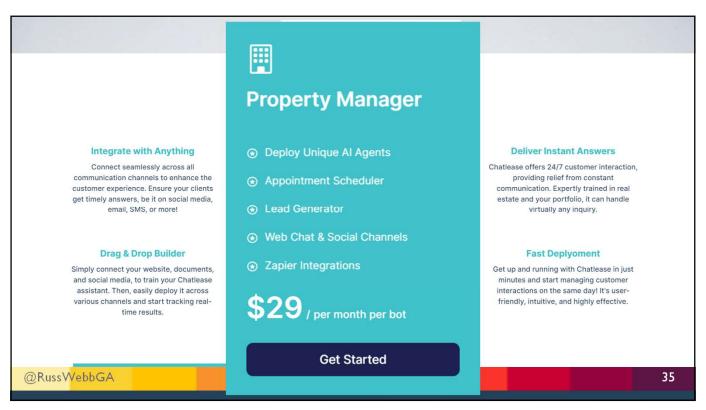
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### Looking for Ideas?

- Energy Efficiency Al can be used to track movement of people in the building and adjust lights and thermostats accordingly
- Integrate with Alexa & Google Home to allow residents to pay rent with a simple command
- Look at the AI marketing tools to hyperfocus your marketing to the demographic you serve best
- EASIEST ONE OF ALL Get a good chatbot to set calls and appointments for you, but be wary of what that looks like to prospects

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### AI TOOLS TO GET IN ON!

- Synthesia Al powered video avatar generator
- AskYourPDF Like a personal ChatGPT for your documents
- OtterAl Your personal transcription service for live meetings
- Jasper Content generation at the highest level so far
- Perplexity Know all that googling you do? How about a tool for that?

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